Multiple choice questions: - Quality management in occupational therapy

1. Quality managment is an essential component in health care due to

a) spiralling costs and the need to manage inefficiencies in health services

b) a need to promote the profession

c) the need for strong evidence of the effectiveness of interventions

d) a and b

e) a and c (Correct)

2. Which statement is correct?

a) ‘quality’ and ‘quality improvement’ are the same concept

b) ‘quality’ is a process in health care and ‘quality management’ is an attribute of health care

c) ‘quality management’, ‘quality assurance’ and ‘quality improvement’ all describe a process of achieving quality (Correct)

d) ‘quality’ and ‘quality management’ are the same thing

e) none of the above

3. Which of the following are ALL quality frameworks, concepts or models:-

a) Batho Pele, clinical governance, continuous quality improvement

b) Patient’s rights charter, structure –process outcome model, total quality managment

c) quality cycle, accreditation

d) a and b

e) a, b and c (Correct)

4. Which of the following are ALL quality management activities and methods relating to *audit*:-

a) documentation audit, peer review and clinical audit (Correct)

b) utilisation review, taking patient’s history and external audit

c) CPD and use of treatment protocols

d) use of treatment protocols and documentation audit

5. Which of the following is correct:-

a) clinical guidelines were used daily by 46.8% of the sample

b) 34% of the sample use EBP daily

c) the most popular source of clinical guidelines was workshops/courses

d) a, b, and c

e) a and c (Correct)

6. There was an association between having a forum for quality and the use of what:-

a) patient surveys

b) EBP

c) use of standards of practice (Correct)

d) none of the above

e) all of the above

7. Which of the following are *process* aspects of practice?

a) facilities and staffing

b) equipment and space

c) outcomes and performance indicators

d) assessment, treatment planning and treatment evaluation (Correct)

e) none of the above

8. The ultimate goal of occupational therapy treatment is:-

a) a standardised treatment process

b) improved quality of life through improved function and adaptive responses (Correct)

c) high ratings on patient satisfaction surveys

d) putting evidence into practice

e) good quality management

9. Which of the following were limitations to the study:-

a) OTs with less knowledge of quality management were more likely to participate

b) the measurement instrument was not standardised

c) OTs with more knowledge about quality management were more likely to have participated

d) b and c (Correct)

e) a and b

10. Questions for the measurement instrument were devised by considering the following:-

a) characteristics of the respondents

b) evidence of the respondents

c) knowledge and behaviours of the respondents

d) a and c (Correct)

e) b and c